

# DENTISTRY & ORTHODONTICS

Creating Beautiful Smiles

## NEW PATIENT INFORMATION

Patient Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Patient Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Birth Date: \_\_\_\_\_ Age: \_\_\_\_\_ Social Security # \_\_\_\_\_ Drivers Lic # \_\_\_\_\_

Male / Female Marital Status: \_\_\_\_\_ Hm Ph #: \_\_\_\_\_ Cell Ph #: \_\_\_\_\_

Patient Employer: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ If child Mothers Name: \_\_\_\_\_ Fathers Name: \_\_\_\_\_

Nearest Relative other than Spouse: \_\_\_\_\_ Phone #: \_\_\_\_\_

## ACCOUNT INFORMATION

How do you intend to pay for your Dental Services? \_\_\_\_\_

Dental Insurance – Company Name: \_\_\_\_\_ Policy# \_\_\_\_\_ Group # \_\_\_\_\_

Policy Owner Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Social Security # \_\_\_\_\_ Drivers LIC # \_\_\_\_\_

Policy Owner's Employer: \_\_\_\_\_

Who may we thank for referring you to our office? \_\_\_\_\_

When was your last dental visit? \_\_\_\_\_

How do you feel about the appearance of your smile: \_\_\_\_\_ Teeth Shade: \_\_\_\_\_ Teeth Alignment: \_\_\_\_\_

Please share with us your fears and concerns: pain, expense, time or other \_\_\_\_\_

# DENTISTRY & ORTHODONTICS

Creating Beautiful Smiles

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

## Health History Form

E-mail: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Do you have any of the following diseases or problems:

	Yes	No	DK
Active Tuberculosis.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Persistent cough greater than a 3 week duration.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cough that produces blood.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Been exposed to anyone with tuberculosis.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**If you answer yes to any of the 4 items above, please stop and return this form to the receptionist.**

## Medical Information Please mark (x) your response to indicate if you have or have not had any of the following diseases or problems.

Are you now under the care of a physician?.....	Yes No DK <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Have you had a serious illness, operation or been hospitalized in the past 5 years?.....	Yes No DK <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Physician Name: _____	Phone: _____	If yes, what was the illness or problem? _____	
Address/City/State/Zip: _____			
Are you in good health?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Are you taking or have you recently taken any prescriptions Or over the counter medicine.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Has there been any change in your general health within the last year?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	If so, please list all, including vitamins, natural or herbal preparations and/or diet supplements: _____	
If yes, what condition is being treated? _____			
Date of last physical exam: _____			
Do you wear contact lenses?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Do you use controlled substances (drugs)? .....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<b>Joint Replacement.</b> Have you had an orthopedic Total joint (hip, knee, elbow, finger) replacement?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Do you use tobacco (smoking, snuff, chew, bidis)?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Date: _____ If yes, any complications? _____		If so, how interested are you in stopping? Very/Somewhat/Not	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Are you taking or scheduled to begin taking either of the Medications, alendronate (Fosomax) or risedronate (Actonel) For osteoporosis or Paget's disease?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Do you drink alcoholic beverages?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Since 2001, were you treated or are you presently scheduled to begin treatment with the intravenous bisphosphonates (aredia or someta) for bone pain, hypercalcemia or skeletal complications resulting from Paget's disease, multiple myeloma or metastatic cancer?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	If yes, how much alcohol did you drink in the last 24hrs? _____	
Date Treatment began: _____		If yes, how much do you drink typically in a week? _____	
<b>Allergies</b> – Are you allergic to or have you had a reaction to: To all <b>yes</b> response, specify type of reaction.	Yes No DK	<b>WOMEN ONLY:</b> Are you Pregnant?.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Local anesthetics _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Number of weeks: _____	
Aspirin _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Birth control pills or hormonal replacement .....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Penicillin or other antibiotics _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Nursing .....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Barbiturates, sedatives, or sleeping pills _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<b>Allergies (Continued):</b>	Yes No DK
Sulfa drugs _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Metals _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Codeine or other narcotics _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Latex (rubber) _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Iodine _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Hay fever/seasonal _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Animals _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Food _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Other _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<b>Please mark (x) your response to indicate if you have or have not had any of the following diseases or problems:</b>			
Artificial (prosthetic) heart valve.....	Yes No DK <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Autoimmune disease.....	Yes No DK <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Previous infective endocarditis.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Rheumatoid arthritis.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Damaged valves in transplanted heart.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Systemic lupus erythematosus.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Congenital heart disease (CHD).....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Asthma.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Unrepaired, cyanotic CHD.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Bronchitis.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Repaired (completely) in last 6 months.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Emphysema.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Repaired CHD with residual defects.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Sinus trouble.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Hepatitis, jaundice or liver disease.....	Yes No DK <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Epilepsy.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Fainting or seizures.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		Neurological disorders.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
		If yes, specify: _____	
		Sleep disorder.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

9950 Woodlands Parkway, Suite 500  
The Woodlands TX 77382  
Tel: (281)292-1220 Fax: (281)292-2822

100 Medical Center BLVD  
Conroe, TX 77304  
Tel: (936) 441-7300 Fax: (936) 760-4439

# DENTISTRY & ORTHODONTICS

## Creating Beautiful Smiles

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

### Medical Information Please mark (x) your response to indicate if you have or have not had any of the following diseases or problem.

*Except for the conditions listed above, antibiotic prophylaxis is no longer recommended for any other form of CHD.*

	Yes	No	DK
Cardiovascular disease.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Angina.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arteriosclerosis.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Congestive heart failure.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Damaged heart valves.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heart attack.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heart murmur.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Low blood pressure.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
High blood pressure.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other congenital heart defects.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mitral valve prolapsed.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pacemaker.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rheumatic fever.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rheumatic heart disease.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Yes	No	DK
Tuberculosis.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cancer/Chemotherapy/Radiation Treatment.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chest pain upon exertion...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chronic pain.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes Type I or II.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eating disorder.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Malnutrition.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gastrointestinal disease.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.E. Reflux/persistent heartburn.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ulcer.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Thyroid problem.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stroke.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Glaucoma.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Abnormal bleeding.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blood transfusion.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If yes, date: _____			

	Yes	No	DK
Mental health disorder.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Specify: _____			
Recurrent Infections.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Type of infections: _____			
Kidney problems.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Night sweats.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Osteoporosis.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Persistent swollen glands in neck.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Severe headaches/migraines.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Severe or rapid weight loss.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sexually transmitted disease.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Excessive urination.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AIDS or HIV infection.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anemia.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arthritis.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Has a physician or previous dentist recommended that you take antibiotics prior to your dental treatment? ☐ Yes ☐ No ☐ DK

Name of physician or dentist making recommendation: \_\_\_\_\_ Phone: \_\_\_\_\_

Do you have any disease, condition, or problem not listed above that you think I should know about? ☐ Yes ☐ No ☐ DK

Please explain: \_\_\_\_\_

### Dental Information For the following questions, please mark (x) your responses to the following questions.

	Yes	No	DK
Do your gums bleed when you brush or floss?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are your teeth sensitive to cold, hot, sweets or pressure?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does food or floss catch between your teeth?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is your mouth dry?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you had any periodontal (gum) treatments?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you ever had orthodontic (braces) treatment?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you had any problems associated with previous dental treatment?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Is your home water supply fluoridated?..... ☐ Yes ☐ No ☐ DK

Do you drink bottled or filtered water?..... ☐ Yes ☐ No ☐ DK

If yes, how often? Circle one: Daily / Weekly / Occasionally

Are you currently experiencing dental pain or discomfort?..... ☐ Yes ☐ No ☐ DK

What is the reason for your dental visit today? \_\_\_\_\_

How do you feel about your smile? \_\_\_\_\_

	Yes	No	DK
Do you have earaches or neck pain?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you have any clicking, popping or discomfort in the jaw?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you have brux or grind your teeth?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you have sores or ulcers in your mouth?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you wear dentures or partials?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you participate in active recreational activities?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have you ever had a serious injury to your head or mouth?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Date of your last dental exam: \_\_\_\_\_

What was done at that time? \_\_\_\_\_

Date of last dental x-rays: \_\_\_\_\_

**NOTE: Both Doctor and patient are encouraged to discuss any and all relevant patients health issues prior to treatment.**

I certify that I have read and understand the above and that the information given on this form is accurate. I understand the importance of a truthful health history and that my dentist and his/her staff will rely on this information for treating me. I acknowledge that my questions, if any, about inquiries set forth above have been answered to my satisfaction. I will not hold my dentist, or any other member of his/her staff, responsible for any action they take or do not take because of errors or omissions that I may have made in the completion of this form.

Signature of Patient/Legal Guardian \_\_\_\_\_

Date \_\_\_\_\_

Print Name \_\_\_\_\_

9950 Woodlands Parkway, Suite 500  
The Woodlands TX 77382  
Tel: (281)292-1220 Fax: (281)292-2822

100 Medical Center BLVD  
Conroe, TX 77304  
Tel: (936) 441-7300 Fax: (936) 760-4439

www.dentistry-orthodontics.com

# DENTISTRY & ORTHODONTICS

Creating Beautiful Smiles

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

## Consent For Use and Disclosure of Health Information

### Section A: Patient giving consent

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

### Section B: To the Patient- Please read the following statements CAREFULLY

**Purpose of Consent:** By signing this form, you will consent to our use and disclosure of your protected health information to carry out treatment, payment activities and healthcare operations.

**Notice of Privacy Practices:** You have the right to read our Notice of Privacy Practices before you decide whether to sign this Consent. Our Notice provides a description of our treatment, payment activities and healthcare operations, of the uses and disclosures we may make of your protected health information, and of other important matters about your protected health information. A copy of our notice MAY BE GIVEN UPON REQUEST. We encourage you to read it carefully and completely before signing this Consent.

We reserve the right to change our privacy practices as described in our Notice of Privacy Practices. If we change our privacy practices, we will issue a revised Notice of Privacy Practices which will contain the changes. Those changes may apply to any of your protected health information that we maintain.

You may obtain a copy of our Notice of Privacy Practices, including any revisions of our Notice at any time

**Right to Revoke:** You will have the right to revoke this Consent at any time by submitting to us a written notice of your revocation to the Contact Person listed above.

Please understand that revocation, and that we may decline to treat you or to continue treating you if you revoke this Consent.

### SIGNATURE

I, \_\_\_\_\_, have had full opportunity to read and consider the contents of this Consent form and your Notice of Privacy Practices. I understand that, by signing this Consent form, treatment, payment activities and healthcare operations.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If the consent is signed by a personal representative on behalf of the patient, complete the following:

Legal Guardian's Name: \_\_\_\_\_

Relationship to the Patient: \_\_\_\_\_

# DENTISTRY & ORTHODONTICS

Creating Beautiful Smiles

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

## **NOTICE OF PRIVACY PRACTICES**

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY

THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US

### **OUR LEGAL DUTY**

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect (October 2009) and will remain in effect until we replace it.

We reserve that right to change our privacy practices and the terms of the Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices or for additional copies the Notice, please contact us using the information at the end of the Notice.

### **USES AND DISCLOSURES OF HEALTH INFORMATION**

We use and disclose health information about you for treatment, payment and health care operations. For example:

**TREATMENT:** We may use and disclose your health information to a physician or other healthcare provider providing treatment to you.

**Payment:** We may use and disclose your health information to obtain payment for services we provided to you.

**Healthcare Operations:** We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improved activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

**Your Authorization:** In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us authorization, you may revoke it in writing at any time. Your revocation will not affect any use of disclosures permitted by your authorization while it was in effect. Unless you give us written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

**To Your Family and Friends:** We must disclose your health information to you as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only with your consent.

**Persons Involved In Care:** We may use or disclose health information to notify or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, location, general condition or death. If you are present, then prior to use or disclosure of your health information we will provide you with an opportunity to object to such uses and disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment and our experience with common practice to make reasonable inferences regarding your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays or to her similar forms of health information.

**Marketing Health-Related Services:** We will not use your health information for marketing communications without your written authorization.

# DENTISTRY & ORTHODONTICS

Creating Beautiful Smiles

**Required by Law:** We may use or disclose your health information when we are required to do so by law.

**Abuse or Neglect:** We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security:** We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institutions or law enforcement officials having lawful custody of protected health information of inmate or patient under certain circumstances.

## PATIENT RIGHTS

**Access:** You have the right to look at or obtain copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of the Notice. If you request copies we will charge you .10 for each page, \$5 per hour for staff time to locate and copy your health information and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Please contact us using the information listed at the end of this Notice for a full explanation of our fee structure.

**Disclosing Accounting:** You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes other than treatment, payment, healthcare operations and certain other activities, for the last 6 years, but not before October 2009. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to those additional requests.

**Restrictions:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do we will abide by our agreement (except in an emergency).

**Alternative Communications:** You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. You must make your request in writing. Your request must specify the alternative means or location and provide satisfactory explanation how payment will be handled under the alternative means or location you request.

**Amendment:** You have the right to request that we amend your health information. Your request must be in writing, and it must explain why the information should be amended. We may deny your request under certain circumstance.

**Electronic Notification:** If you receive this Notice on our Web site or by electronic mail (email), you are entitled to receive this Notice in written form.

## QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or alternative locations, you may communicate to us using the contact information listed below. You may also submit a written complaint to the US Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S

Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S department of Health and Human Services.

# DENTISTRY & ORTHODONTICS

Creating Beautiful Smiles

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

## Patient Financial Policy

We value you as a patient and are committed to providing you with the best possible dental care. We want you to have a complete understanding of your financial responsibilities for the services to be provided. To assist us in achieving these goals, we ask that you review our financial policy. If you have any questions about our policies and/or your responsibilities simply ask one of our friendly and knowledgeable team members. We are here to assist you.

**Payment Options:** We accept cash, checks, Visa, Mastercard, American Express and Discover. We also accept the Care Credit payment options.

**Insurance:** As a courtesy to our patients and at your request, we will be happy to file your claim with the Insurance Company based on the information that you have provided to our office... Please be aware that verification of benefits and filing of a claim **DOES NOT GUARANTEE PAYMENT**. The determination of whether the claim is paid is made by the Insurance Company when they receive the claim. **At the time of your appointment, you will be expected to pay your deductible as well as any portion of the treatment fees that we estimate will not be covered by your insurance policy.** Because of insurance policy changes and/or necessary changes in treatment plans, your dental coverage **may** vary from this estimated treatment calculation or your carrier's pre-estimate.

All treatment charges are the responsibility of the patient or responsible party regardless of insurance coverage. Our office will submit your claim to your insurance company twice if necessary. Additional submissions are the patient's responsibility. If your insurance company has not paid the full balance of the claim within 60 days from the treatment date, you will be responsible for the balance.

**Missed Appointments:** Once an appointment has been made, please remember that this time has been specifically reserved for you. No charge will be made for rescheduling an appointment provided 24 hours notice is given. We reserve the right to assess a \$75.00 per half -hour fee for any appointment that is missed without a courtesy call to reschedule. The missed appointment fee is not a covered expense of your insurance company.

**Returned Checks:** A \$35.00 fee will be assessed for any check returned for insufficient funds.

**Accounts:** A late fee of \$35.00 may be assessed to accounts with balances outstanding for 60 days from treatment date. In the event of non-payment, the patient or responsible party agrees to pay all the costs of collection including but not limited to attorney fees, court costs, collection agency fees etc.

**I have read, understand, and agree with all the terms and conditions of this Patient Financial Policy. By signing below I authorize the insurance company to pay Dentistry & Orthodontics all insurance benefits otherwise payable to me for services rendered. I authorize Dentistry & Orthodontics to release all information necessary to secure payment for benefits. I understand that I am financially responsible for all charges.**

**Signature of**  
**Patient/Parent/Guardian** \_\_\_\_\_ **Date** \_\_\_\_\_